



Halal Development Corporation

HDC TRAINING CENTRE

MFHS 2023

# Get on board the Halal Economy today Muslim-Friendly Hospitality Services 2 Days

## PROGRAMME OVERVIEW

This programme covers the concepts and requirements of Muslim-Friendly Hospitality (MFH) that includes the fundamentals of Muslim-friendly tourism, the management and personal responsibility as well as the whole ecosystem. This module is developed based on the current Malaysian Standard of Muslim-Friendly Hospitality Services - Requirements (MS 2610:2015) and the Halal Tourism Services created by the Standards and Metrology Institute for Islamic Countries (OIC/SMIIC 9:2019).

The whole programme will be conducted on full-time basis for 2 days from 9.00 am to 5.00 pm

## LEARNING OUTCOME

- Understand the basic knowledge on the overall components of Muslim-Friendly Hospitality.
- Comprehend the application and operational aspects of the industry.
- Describe Muslim-friendly hospitality management and personnel responsibilities.

## TRAINER

Courses are delivered by HPB Certified Trainers who are experienced in various halal matters.

## LEARNING METHODOLOGY

- Lectures
- Assignment/Examination

## WHO SHOULD ATTEND

- Halal Executive
- Industry Player

### TOPICS COVERED:



Overview of Muslim-Friendly Tourism Industry



Fundamentals of Muslim-Friendly Hospitality



General Requirements of Muslim-Friendly Hospitality System



Specific Requirements of Muslim-Friendly Hospitality

### PARTICIPANT DETAILS

#### Contact Details:

i) Name : \_\_\_\_\_  
 I/C No. : \_\_\_\_\_  
 Job Title : \_\_\_\_\_  
 Tel : \_\_\_\_\_

ii) Name : \_\_\_\_\_  
 I/C No. : \_\_\_\_\_  
 Job Title : \_\_\_\_\_  
 Tel : \_\_\_\_\_

iii) Name : \_\_\_\_\_  
 I/C No. : \_\_\_\_\_  
 Job Title : \_\_\_\_\_  
 Tel : \_\_\_\_\_

#### Business Details:

Company Name : \_\_\_\_\_  
 Person in Charge : \_\_\_\_\_  
 Address : \_\_\_\_\_  
 Postcode : \_\_\_\_\_ City : \_\_\_\_\_  
 State : \_\_\_\_\_  
 Tel : \_\_\_\_\_  
 Fax : \_\_\_\_\_  
 Email : \_\_\_\_\_  
 Vegetarian Participant(s) : \_\_\_\_\_

#### Malaysia Halal Certification Status:

Holder  
 New Applicant  
 Renewal  
 Others \_\_\_\_\_  
 (please specify)

(Limited Seats)  
 Fee: **RM 1,100**  
 per participant with meals provided

#### TERMS & CONDITIONS:

- Full payment must be made within 7 days before the training course date.
- HDC reserves the right to postpone or cancel any course at least 3 days prior to the scheduled date.
- HDC reserves the right to cancel your participation should no payment or guarantee letters received within 7 days before the course date.
- In the event of postponement or cancellation by HDC, applicant may elect to receive a full refund of course fee paid or credit towards an alternative date course.
- HDC will ONLY issue a Certificate of Attendance to participants who have attended a minimum of 75% of the training course.
- The training fee EXCLUDED 6% SST

Date :  21-22 Feb  26-27 Sep

Time: 9.00am - 5.00pm | Venue: HDC Training Centre

Sign up now! Email us at [training@hdcglobal.com](mailto:training@hdcglobal.com)



HRD Corp Claimable



Registered Halal Professional Board Training Provider



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(An agency under the Ministry of International Trade and Industry)

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